

FCC/Verizon Draft Resolution Town of Enfield

Resolution No. \_\_\_\_ of 2026 Urging the FCC and Verizon to Protect Enfield Residents' Access to Critical Communications, Including 9-1-1, as Copper Landlines Are Retired

WHEREAS Verizon has asked the Federal Communications Commission (FCC) for permission to end copper landline service in parts of New York, including Enfield, on or after November 30, 2026 (WC Docket No. 26-252); and

WHEREAS Enfield residents who have no wired internet and little or no cell coverage have received notices that their landline will be replaced by Verizon's wireless Voice Gateway, which may not work at their homes; and

WHEREAS for these residents a landline is the only reliable way to reach 9-1-1, including during power outages that can last for days, far longer than wireless backup batteries; and

WHEREAS the FCC's review is the only process in which the Town can be heard, and Town officials' repeated attempts to reach Verizon have gone unanswered;

NOW, THEREFORE, BE IT RESOLVED that the Town Board of the Town of Enfield urges the FCC to remove Verizon's application from automatic approval and to deny discontinuance in Enfield until each affected home has a replacement service that has been tested at that address and keeps 9-1-1 working through extended power outages; and be it further

RESOLVED that the Town Board calls on Verizon to:

1. Give the Town a list of affected Enfield addresses and the replacement service available at each;
2. Keep copper service in place wherever a replacement has not been tested and shown to work;
3. Provide Voice Gateway equipment, installation, and multi-day backup power at no cost; and
4. Commit to a timeline for bringing fiber to Enfield homes that now depend on copper; and be it further

RESOLVED that the Town Clerk is directed to file this resolution in WC Docket No. 26-252 and send copies to New York's U.S. Senators, the Representative for NY-19, the Town's State Senator and Assemblymember, the NY Public Service Commission, and neighboring municipalities, with an invitation to adopt similar resolutions.